

City Librarian

Library Board Officer

Philippa Williamson

Admin Assistant

Patricia Selmes

100 branches

Director, Service Development & Innovation

Leads service development, introduces new and innovative services, plans & develops all public service programs to be delivered through TPL's online and in-branch networks. Responsible for TPL's service committees.

Director, Branch Operations & Customer Experience

Responsible for all aspects of the operations of the 100 branches, including: Capital Projects & Building Operations, the delivery of public service programs and services, and the delivery of a superior Customer Experience at every point of need along the customer's journey

Director, Transformational Projects

Responsible for annual business planning, the execution of strategic enterprise and facilities projects, and change management. Manages the state of good repair plans and maintenance of all TPL branches and buildings.

Director, Digital Strategy & CIO

Champions the advancement of TPL's digital vision and leads the ITS team to deliver innovative, reliable and valued information & technology solutions to enable TPL's service delivery and strategies directions.

Director, Collections & Membership Services

Champions Torontonians' free access to diverse and responsive library materials in all its forms by selecting, purchasing, cataloguing, processing and distributing library materials into the hands of our customers.

Director, Policy, Planning & Performance Management

Responsible for Board governance, strategic planning and performance management, policy development and research, evaluation, privacy and risk management.

Director, Finance & Treasurer

Responsible for development & oversight of \$200+ million annual operating budget, \$50+ million capital budget, as well as procurement, accounting, payroll, leases and contract administration.

Director, Human Resources

Leads TPL's people and equity functions including human resources, employee experience, labour relations, equity and inclusion, accessibility, health and safety, emergency planning and staff learning and development.

Director, Communications, Programming & Customer Engagement

Responsible for corporate print & online communications, marketing & brand management, premier programming, content strategy & editorial, media and stakeholder relations, issues management & advocacy on key issues.

Service Development & Innovation

Manager
TD Summer Reading Club
Jessica Roy

Director
Service Development & Innovation
Pam Ryan

Admin Assistant
Anita Sethna

Manager
Adult Services
Aly Velji

Manager
Children's Services
Vicky Tourkalias

Manager
Youth Services
Lisa Heggum

Manager
Innovation, Learning & Service Planning
Alex Carruthers

Manager
Service Development:
Special Collections
Allison Lennox

Manager
Service Development:
Venue & Community Space Rentals
Beth Kawecki

Manager
Adult Programs
Craig Todd-Langille /
Justine Gerroir
(on leave)

Manager
Children's Programs
Ana Malespin

Manager
Social Development
Amanda French

Manager
Innovation
Ab. Velasco

Manager
Learning & Community Engagement
Nan Davies

Manager
Digitization & Preservation
Eric Schwab

Manager
Rare Books & Archives
Rosa Pinto

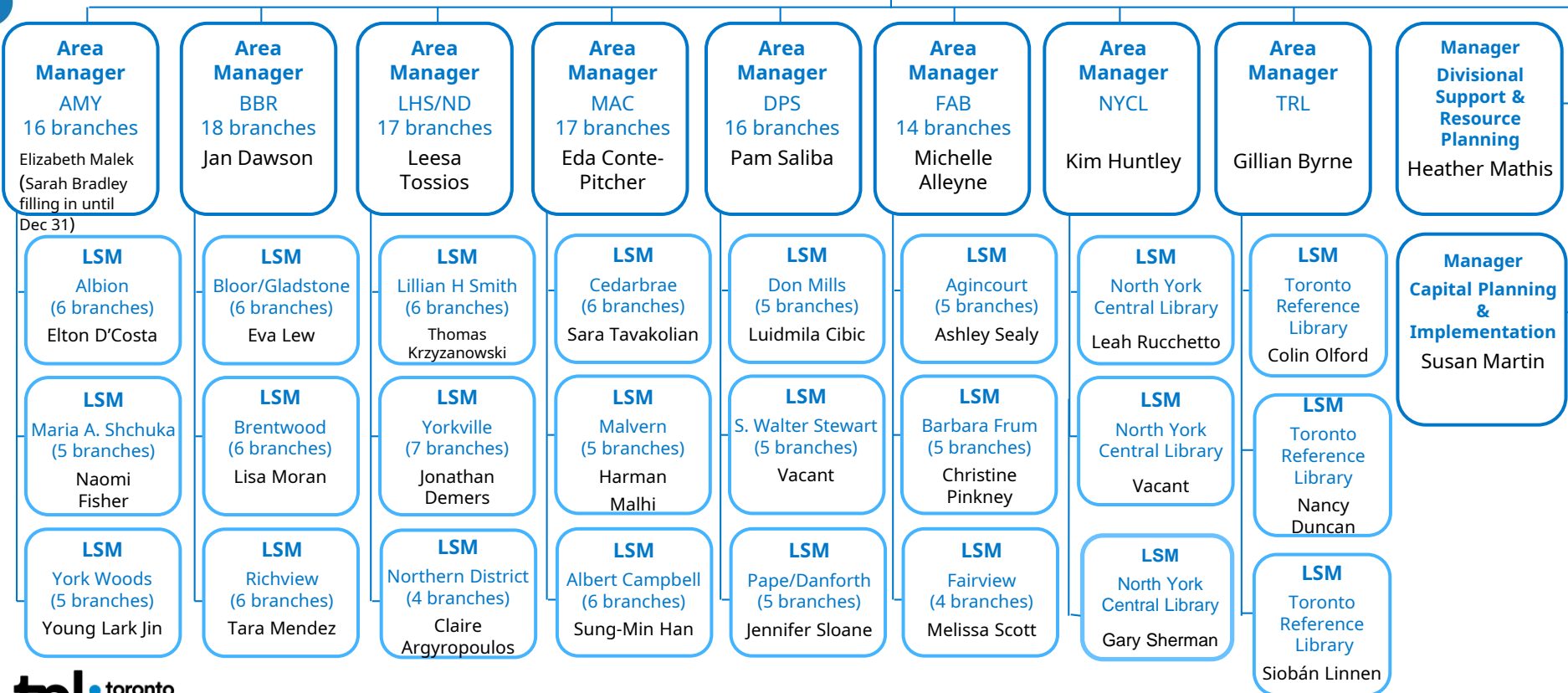
Manager
Digital Projects
Kathryn Lee

Manager,
Operations
Kelli MacKinnon

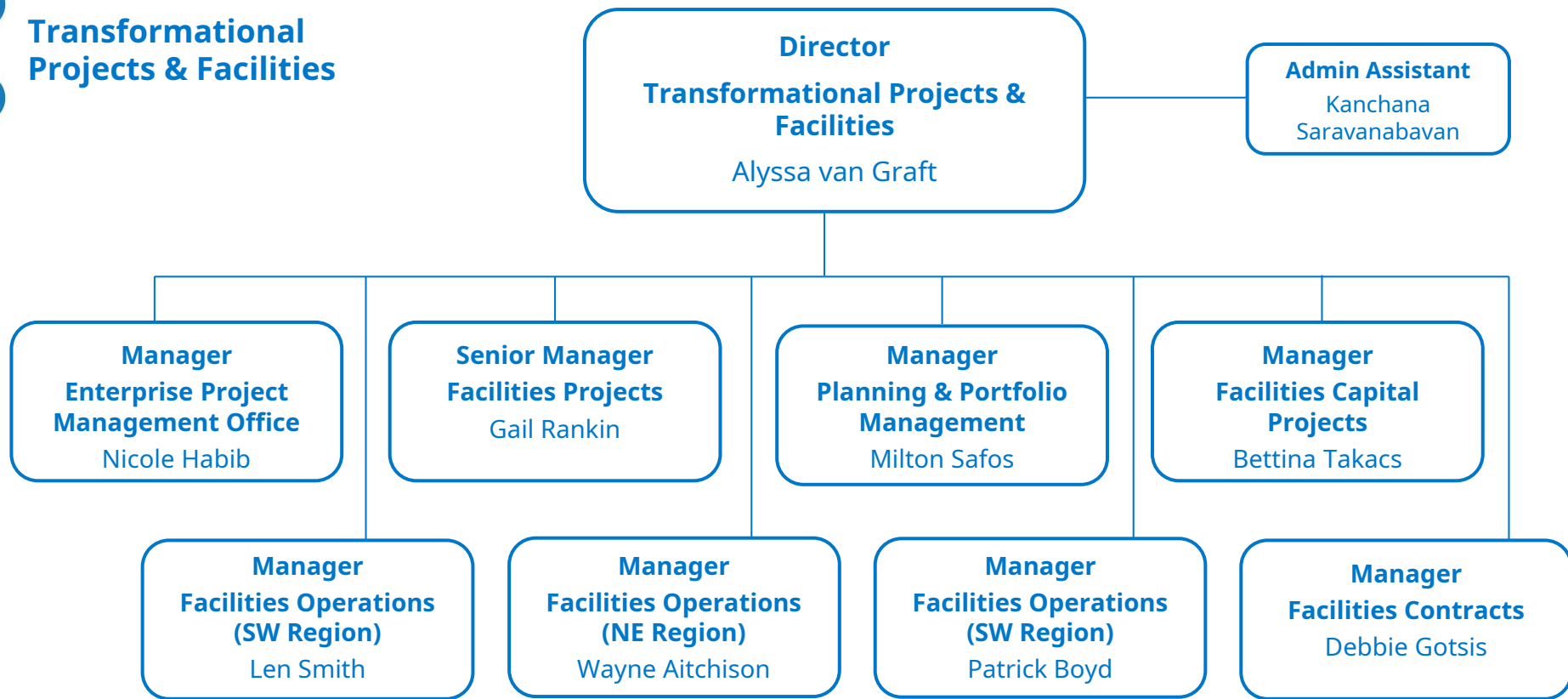
Branch Operations & Customer Experience

Director
Branch Operations & Customer Experience
 Moe Hosseini-Ara

Admin Assistant
 Kanchana Saravanabavan



Transformational Projects & Facilities



Information & Technology Services

Director
Digital Strategy & CIO
Steven Till-Rogers

Admin Assistant
Anita Sethna

Manager
Digital Strategy & Excellence
Lindsay Timmins

Manager
IT Security & Enterprise Architecture
Frank Kim

Manager
Digital Experiences
Michael Tutton

Manager
Digital Experiences Products
Cheryl Fraser

Manager
Digital Experiences Technologies
John Romano

Manager
Enterprise Applications
Liana Mandel

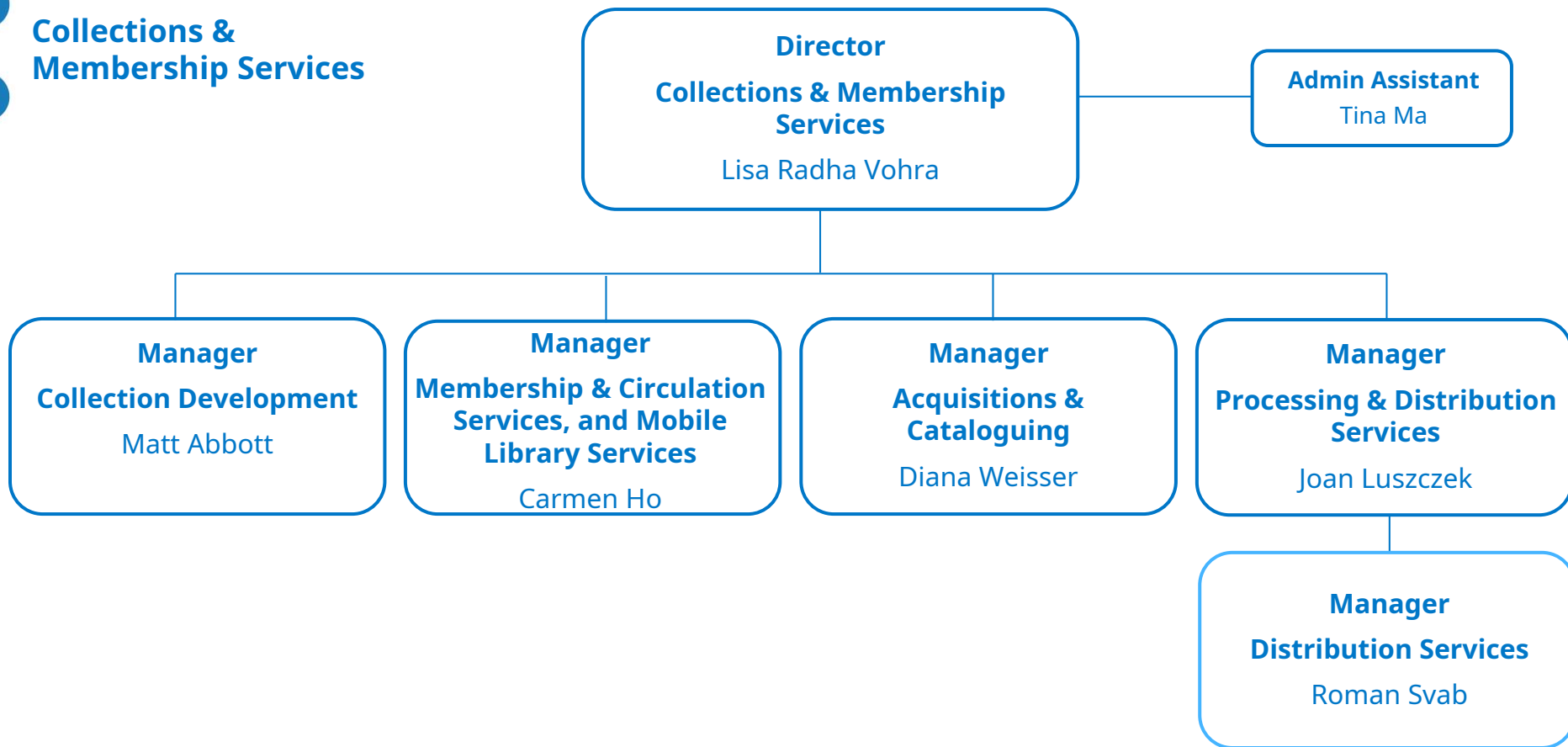
Manager
Corporate Applications
Arlyn Altilia

Manager
Library Applications
Sanja Maznic

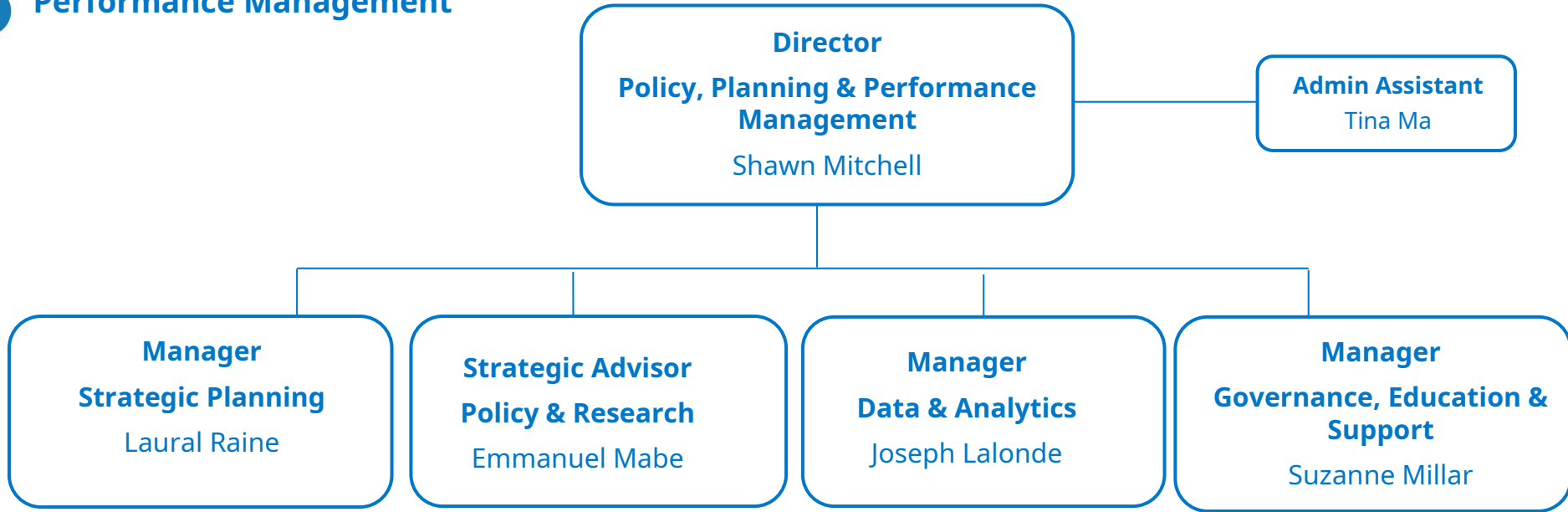
Manager
Enterprise Technology
Vacant

Manager
Service Desk & Device Management
Omer Mohammed

Collections & Membership Services



Policy, Planning & Performance Management



Finance

Director
Finance and Treasurer
Larry Hughsam

Admin Assistant
Tina Ma



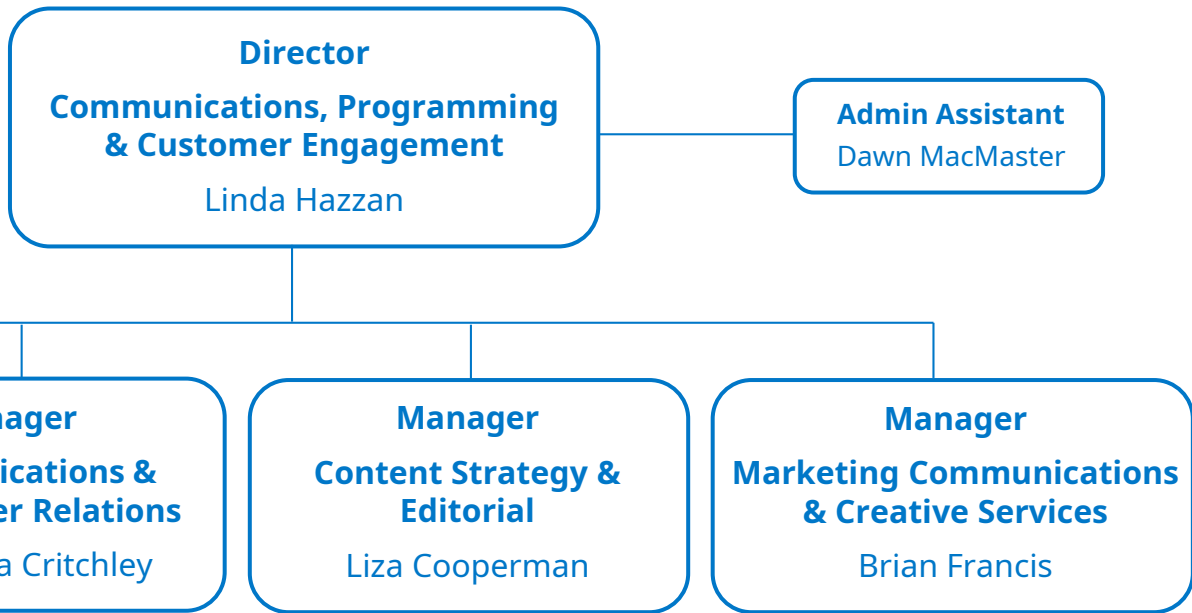
Manager
Budget & Financial Reporting
Howard Balter

Manager
Accounting & Payroll
Wayne Lam

Manager
Procurement & Contracts
Tony De Sciscio

Manager
Tenants & Leases
Harvey Mooradian

**Communications,
Programming &
Customer Engagement**



Human Resources

Director
Human Resources
Brian Daly

Admin Assistant
Dawn MacMaster

Manager
Equity and Inclusion
Vacant

Manager
**Workplace Health,
Safety and Wellness**
Nic Manson

Manager
Human Resources
Louise Reimer

Manager
**Operations, Human
Resources**
Elaine Lau

Manager
**HR Systems, Data &
Analytics**
John Argiropoulos

Manager
Accessibility
Darren Cooper (temporary)

HR Consultants
Labour Relations
Talent Acquisition
Talent Development