



**COMMUNICATIONS
GENERAL CORRESPONDENCE**

TORONTO PUBLIC LIBRARY BOARD MEETING – October 17, 2011

Communications were received from the following individuals regarding Agenda Item No. 11 – *2012 Operating Budget Submission*:

- George Turner
- Bill Reno
- Dawn Rivard
- Dale Morrison
- Susan Gaby-Trotz
- Glenys Huws
- Murray Lumley
- Lynne Slater
- Doug Bennet
- Jan Sellers
- Frank Trotz
- Kathi Ross
- Moira Hutchinson
- Bella French
- Councillor Raymond Cho

Nancy Marshall - Cuts to TPL service

From: [REDACTED]
To: <nmarshall@torontopubliclibrary.ca>
Date: October 14, 2011 9:46 AM
Subject: Cuts to TPL service
CC: <mayor_ford@toronto.ca>, <councillor_davis@toronto.ca>,
<councillor_doucette@toronto.ca>, <councillor_ainslie@toronto.ca>,
<councillor_palacio@toronto.ca>, <councillor_robinson@toronto.ca>,
<councillor_layton@toronto.ca>, <councillor_delgrande@toronto.ca>

Nancy Marshall
Secretary
Toronto Public Library Board
789 Yonge Street
Toronto, Ontario M4W 2G8

Dear Ms. Marshall:

Re: cuts to TPL service

An article on the Globe & Mail website of October 14, 2011 is titled, "Report proposes \$17 million in cuts for libraries".

<http://www.theglobeandmail.com/news/national/toronto/report-proposes-17-million-in-cuts-for-libraries/article2200793/>

This is extremely alarming.

As a frequent user of the TPL I am vigorously opposed to any cuts in TPL services. The most utilized public library system in North America (and the world?) should not be subjected to this type of nickel and dime bean counting. It is irrational and just plain stupid.

I urge the TPL Board to categorically reject these proposed cuts.

Yours truly,
George Turner

[REDACTED]

P.S. please do not make my personal information (address, card number, etc.) public

Nancy Marshall - RE: Deputation to TPLB - Monday, Oct 17, 2011

From: Bill Reno <billreno.toronto@gmail.com>
To: 'Nancy Marshall' <nmarshall@torontopubliclibrary.ca>
Date: October 16, 2011 1:02 PM
Subject: RE: Deputation to TPLB - Monday, Oct 17, 2011

Dear Ms. Marshall:

Here is an outline of my submission:

- Concerns over certain aspects of the 2012 budget, mainly the reduction in branch hours and in the acquisitions budget.
- The economic impacts on Toronto taxpayers of the 2012 budget
- The role of the Toronto Public Library Board vis a vis the City Council.

I am fine with my submission becoming part of the public record.

Bill Reno

From: Nancy Marshall [mailto:nmarshall@torontopubliclibrary.ca]
Sent: October-14-11 11:55 AM
To: Bill Reno
Subject: Re: Deputation to TPLB - Monday, Oct 17, 2011

Dear Mr. Reno,

Thank you for your email communication and for your request to make a deputation to the TPL Board on Oct. 17th.

I am attaching information about addressing the TPL Board from the Board's Procedural By-law.

As you will see, the following additional information is required:

- an outline of the submission to be made, and any relevant documentation;
- confirmation from you by email that the information and opinions contained in your address to the Board become part of the public record.

Thank you, and I look forward to hearing from you.

Nancy Marshall
Administrative Coordinator
City Librarian's Office

Toronto Public Library
Tel: 416-393-7215
Fax: 416-393-7083

>>> Bill Reno <billreno.toronto@gmail.com> 14/10/2011 11:15 am >>>

I would like to give a deputation to the meeting of the Toronto Public Library Board on Monday, Oct. 17, 2011.

Thank you.

Bill Reno
22 Janus Court
Toronto ON M2H 1S4
416-223-7366

Nancy Marshall - public library cuts

From: dawn rivard <dawn@dawnrivard.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 14, 2011 9:38 PM
Subject: public library cuts
CC: <clirs@toronto.ca>, <Ainslie@toronto.ca>, <Davis@toronto.ca>, <Doucette@toronto.ca>, <Palacio@toronto.ca>, <Robinson@toronto.ca>

In regards to the service cuts being voted on Monday October 17th to cut 10% of the budget, I am most certainly against such a proposal.

He is proving himself not to be a better Mayor since he is cutting services and breaking the promise to not raise taxes, which he criticized the last mayor for.

dawn
416.429.1402
dawn@dawnrivard.com
skype: drwigs

Nancy Marshall - Library cut backs

From: "dmm726@rogers.com" <dmm726@rogers.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 15, 2011 3:31 AM
Subject: Library cut backs

I do not have a problem with the libraries closing Sundays. I do have a problem with you not being able to afford all the latest books we look so forward to. I think the Library system is wonderful and I cannot imagine my life without it.

I have MS and live on a low pension, I used to buy many books before I got sick and could not work anymore.. Now I rely on the library, I can't get out much, but a kind friend takes me to The S Walter Stewart almost every week.. It is the outing I really enjoy and love to check out the latest mystery or Canadian fiction .

I cannot go out very far, so I spent a lot of time at home, and reading takes me places I can never go to now, but the books let me go there in my mind.

I wondered if you could charge a small fee for card renewals or yearly membership, not a lot, but with all of us, enough to acquire the latest titles.

Also it makes me sad that your have to let staff go.

It is a shame.

Sincerely

Dale Morrison

Nancy Marshall

From: Susan GABY-TROTZ <sgabytro@sympatico.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 15, 2011 8:19 AM

I was upset to see that the library board is considering cutting Sunday services to many branches within the city. The Parkdale branch is overflowing on Sundays as many of the residents both old and young use this branch for homework, access to computers, a quiet place to read work. Nearby branches have already been closed on Sundays. This branch serves a essential role in this diverse community and should be open for longer hours rather than shorter.

Susan Gaby-Trotz
84 Wilson Park Road
Parkdale, Toronto

Susan Gaby-Trotz sgabytro@sympatico.ca

Nancy Marshall - Re: Announcements, News, Events

From: Glenys and Harry <huws-oussoren@rogers.com>
 To: <councillor_grimes@toronto.ca>
 Date: October 15, 2011 8:10 PM
 Subject: Re: Announcements, News, Events
 CC: <nmarshall@torontopubliclibrary.ca>

Dear Councillor Grimes,

I was alarmed to read below that you are in favour of this new plan to cut library services and target neighbourhood branches of our public library. I think the Chief Librarian must be under tremendous pressure from the Mayor's office to have come up with this plan to close libraries during the hours that most people can use them as well as to reduce staff and the acquisitions budget when library usage is growing in the City.

The changes proposed are not reasonable. A 10% cut across all city departments does not lead to a reasonable budget based on a positive vision of the City. It reminds me of the reduction in the TTC budget - cuts to services at a time that ridership is at an all time high. What sense does that make?

When is City Council going to address the revenue side of the equation in order to maintain needed services at the Library and at the TTC? We already have no Sunday service at the Mimico branch and there is no nearby alternative for those without a car. Please reject this plan which affects mostly vulnerable people who depend on their local library.

Please get back to let me know your views.

Glenys Huws
 49 Wheatfield Rd.
 Toronto

----- Original Message -----

From: councillor_grimes@toronto.ca
To: [undisclosed-recipients:](#)
Sent: Friday, October 14, 2011 6:29 PM
Subject: Announcements, News, Events

For a full listing of events and further information please see our PDF attached.

Zoo staff valiantly working to save the remaining cub

On October 12, 2011 The Toronto Zoo today announced that one of their two, 10 year old female polar bears, Aurora, gave birth to three cubs overnight. Two males and one female were born however they were rejected by their mother. Zoo staff immediately intervened and moved the two surviving cubs to the intensive care unit. Less than 48 hours after birth, sadly the Zoo announced that a second newborn polar bear cub succumbed to wounds inflicted by its mother. An uninjured male cub remains in the Zoo's intensive care unit under 24 hour care with staff being hopeful that each day he will get stronger.

Leaf Collection

Residents are asked to place leaf yard waste in reusable, rigid, open-top containers or kraft paper bags on your regular yard waste collection day for pick-up. Check your local collection calendar for the collection schedule or call 311

Mechanical Leaf Collection is a program designed to supplement Yard Waste Collection in certain areas identified as having heavy accumulations of leaves. It will take place from November 14 to December 2, 2011 in Ward 6.

Proposed Library Budget

The Chief Librarian has presented a budget that achieves a 10 percent budget reduction. This will be reviewed by the Library Board.

The budget includes recommendations such as

- Using technology to improve efficiencies.
- The Librarian has suggested reducing hours based on usage.
- Reductions are city wide not focussed in one area
- If there is a closure on a Sunday, another facility would be readily available nearby.

There are no recommendations or suggestions to close library branches in our neighbourhoods or across Toronto. The number of branches will not be reduced. Service will continue in all areas.

The changes being proposed are reasonable with services still being provided to the residents that use our libraries. The Library Board will have an opportunity to discuss the recommendations from the Chief Librarian next week.

Comments, questions or suggestions on the budget can be sent by email to the Board Secretary at nmarshall@torontopubliclibrary.ca

Councillor Mark Grimes' Office
Ward 6, Etobicoke Lakeshore



City Hall
100 Queen Street West, Suite C48
Toronto, ON M5H 2N2
Tel: 416-397-9273 Fax: 416-397-9279
www.markgrimes.ca (<http://www.markgrimes.ca/>)

**Please share the information in this newsletter . Thank you
Councillor Mark Grimes is committed to building a community with an active, liveable lifestyle. .**

From: <murraylumley@ca.inter.net>
To: <nmarshall@torontopubliclibrary.ca>
CC: <councillor_davis@toronto.ca>
Date: 15/10/2011 10:51 pm
Subject: Re: Submission to the Toronto Public Library Board meeting for Monday, October 17, 2011

Submission to the Toronto Public Library Board meeting for Monday, October 17, 2011

Dear Board Chair and Members of the Board,

I previously made a deputation to the Toronto Public Library board on Tuesday, September 13. I am sure you still have it on record. It expresses my family's gratitude for the TPL and the need to keep all branches open and expand the hours of service to all citizens who need the library. I am attaching my submission to this email.

It has been reported to me that on the table are options to achieve the Mayors' 10% budget reduction (\$17M) by:

"efficiencies" that reduce the budget \$9.7M (5.7%). This includes a myriad of "business process" changes and new technologies that will eliminate 100 jobs.

- and service cuts that reduce the budget another \$7.3M (4.3%) which include:
 - 19,444 hours of service reductions, including:
 - Reducing 18,400 service hours across all library types Monday to Saturday;
 - Closing 8 neighbourhood branches on Sundays (New Toronto, Parkdale, Parliament Street, Flemingdon Park, McGregor Park, Goldhawk Park, Eatonville, Downsview)
 - 27% cut to the collections (books and materials) budget (\$4.6M), equivalent to 245,000 items that cannot be purchased this year.

We all know that the Toronto Public Library is the busiest library in the world: innovative, highly efficient, and respected worldwide. In the last decade, library usage has increased almost 30%, to 99 million uses per year, and this has been accommodated with almost 200 fewer staff.

Over the past several months, Torontonians from every corner of this city have told the Mayor and Council they don't want their libraries closed and hours reduced. We love our libraries and depend on them in so many ways. Students, seniors, newcomers and job seekers rely on

their local libraries and want them open as much as possible.

While Council rejected closing library branches, cutting 19,500 hours of service is equivalent to closing 8.3 neighbourhood branches!

These proposed service cuts must not be implemented.

To do so would be to disastrously impoverish the communities and citizens of Toronto. As I outlined in my previous submission, the so-called City fiscal crisis has been created by Mayor Ford and his supporters in order to satisfy a false ideological premise. The majority of citizens who attended the Core Service Review meetings as I did are on the record as saying that they are willing to have their property taxes raised by five and even ten percent in order to save services like the Library.

Do not do City Council's Executive Committee's dirty work for them. Do not vote for these drastic cuts that will destroy the Toronto we all love, which includes our Public Library system ? the best in the world!

I am unable to come to the Library Board Meeting but hope this submission will be part of the record of this board meeting.

Sincerely,

Murray D. Lumley
1854A Danforth Avenue
Toronto, ON, M4C 1J4

Attachments (Links will expire on 30/04/12)

https://webmail.uniserve.com/horde/imp/attachment.php?u=murraylumley%40ca.inter.net&t=1318733429&f=2011_09_13+Submission+to+the+Library+Board.doc

From: Lynne Slater <slaterlp@rogers.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: 16/10/2011 10:32 am
Subject: Proposed library cuts

Dear Councillors,

I provide respite care for a teenager with autism every weekend, and every weekend one of our favorite outings is to go to the library. In the childrens section of the library on Saturdays and Sundays, I see families with young children getting together, sharing a love of books and community.

On Fridays, I help a young man with autism with a creative project. We use books for our reference material, and he enjoys spending an hour at the library before I get there. Sometimes we have trouble finding a desk to work at because the library is full of students studying and people making use of the internet connections.

The library is an essential service, and cutting weekend and evening hours cuts a vital service. Cutting mornings would be no better because that is when the programs for preschoolers and their mothers run. During lunchtime, students take out books for school projects, and after school, tutors help students with homework.

The library is a busy active place. I have never seen the library empty. Libraries are services that are being used by many people. Librarians help student and other patrons find the books they need for whatever project they are working on. There is more to running a library than automated checkouts. There are limits to how much staff can be cut.

Some books are classics that never go out of date, but books on more technical topics and career information need to be updated, and many seniors like to stay abreast of current literature at the library. Cutting book budgets may be less harmful than cutting hours, but really, there is no fat to be cut in libraries. The money is being put to good use.

Ford ran of a platform of cutting fat and waste, not cutting services. Let him cut his own salary and leave the libraries alone.

Yours truly,
Lynne Slater

Nancy Marshall - Letter opposing Library cuts

From: Doug Bennet <dbennet@sympatico.ca>
To: <councillor_ainslie@toronto.ca>, <councillor_palacio@toronto.ca>, <councillor_robinson@toronto.ca>
Date: October 16, 2011 11:56 PM
Subject: Letter opposing Library cuts
CC: Gord Perks <gperks@toronto.ca>, <nmarshall@torontopubliclibrary.ca>

16 Oct. 2011

Dear Councillors,

I'm writing to express my support for Toronto's library system and urge you not to make the cuts being considered by the City.

My biggest concern is that once again, those most at risk from the cuts are among the least-advantaged people in society. Not every family or individual has access to a computer/Internet. Not every household has its own library of reference books.

Libraries are about reading and literacy. These are the essential skills for Toronto's future prosperity. As a city that attracts more immigrants from more language groups than almost any other city in the world, our library system is a critical support mechanism.

Of particular concern to me are the proposed cuts to the Parkdale branch, which serves a highly diverse neighbourhood with a high proportion of immigrants (many needing to improve their English-language skills) and lower-income households without access to computers and the Internet. I'm thinking of the young public-school students I saw today, a Sunday, using the library. The proposed elimination of Sunday hours will have a direct negative impact on these young Canadians.

The people who most need library services to improve their lives and get a step up are those who will suffer the most from the proposed cuts. This is a regressive step, short-sighted, and should not be permitted to happen.

I urge you to vote to support Toronto's library system.

Sincerely yours,

Doug Bennet

Doug Bennet
101 Fermanagh Ave.
Toronto ON M6R 1M1
Tel: 416-536-7560
dbennet@sympatico.ca

Nancy Marshall

From: jtsls <jtsls@interlog.com>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 17, 2011 12:56 AM
CC: <mayor_ford@toronto.ca>, <councillor_davis@toronto.ca>, <councillor_doucette@toronto.ca>, <councillor_ainslie@toronto.ca>, <councillor_palacio@toronto.ca>, <councillor_robinson@toronto.ca>, <councillor_layton@toronto.ca>, <councillor_delgrande@toronto.ca>

Nancy Marshall
Secretary
Toronto Public Library Board
789 Yonge Street
Toronto, Ontario M4W 2G8

Dear Ms. Marshall:

Re: cuts to TPL service

From the Globe and Mail article on TPL libraries ("Report proposes \$17 million in cuts for libraries". Oct. 14, 2011),

I read that library hours could be shortened and acquisitions could be reduced.

Neither plan serves the public. How could the Board consider cutting hours when libraries are so heavily used? With circulation increasing, why would the Board reduce acquisitions? With so many programs and resources for the many varied needs of Toronto in this day and age, the TPL budget should be increased.

As a long time library user, I can say it is obvious that there should be no cuts in TPL services and I urge the TPL Board to consider the users and the city and not such cuts as proposed.

Yours truly,
Jan Sellers
Toronto ON

Nancy Marshall - Do not cut library service.

From: FrankTrotz <gaby-trotz@sympatico.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 17, 2011 8:01 AM
Subject: Do not cut library service.

This is my submission to the meeting today. I ask that it be read at the meeting.

This city, especially its poor citizens, its students, and its immigrants cannot afford the kind of cuts that are being proposed to the libraries.

Janet Davis sums up the situation well:

"Toronto Public Library is the busiest library in the world: innovative, highly efficient, and respected worldwide. In the last decade, library usage has increased almost 30%, to 99 million uses per year, and this has been accommodated with almost 200 fewer staff.

Over the past several months, Torontonians from every corner of this city told the Mayor and Council they don't want their libraries closed and hours reduced. Residents love their libraries and depend on them in so many ways. Students, seniors, newcomers and job seekers rely on their local libraries and want them open as much as possible.

While Council rejected closing library branches, cutting 19,500 hours of service is equivalent to closing 8.3 neighbourhood branches!"

Our libraries, are the "busiest in the world." It seems that Mayor Ford wants to cut things that are working so well. If a service is working so well, it speaks for itself. Its success demands that it be supported and given all that it needs to continue to grow into even more success.

The Toronto Star today states the following:

"Sunday service would immigrants no longer be available in eight neighbourhood branches. Hours of service would face extensive cuts elsewhere. More than 160 jobs would be eliminated. And 100,000 books would go unpurchased.

All this translates into more than just an inconvenience the reading public. Reducing hours at a branch allows less time for study, for accessing books and for sharing in library programs. And that translates into more congestion and fewer opportunities, especially for the city's poor who depend on libraries the most."

One of the libraries that will be closed on Sundays is the Parkdale Branch, in an area populated by people who have the most need of this kind of service. This is criminal.

At a time when jobs are so scarce, it seems that cutting 160 jobs is a sacrilege. Where are these people to go? Are we not concerned at all about protecting jobs. Human beings lives are at stake. There is more to this city than just budget number.

I encourage the people on the budget committee to instruct the mayor to stop the 10% mantra.

I ask that someone give us a true number for the deficit.

I ask that the mayor reinstate the vehicle tax.

I ask that our library system be nurtured and supported. The people of this city deserve this.

Please increase property taxes, as many people ask. Do do otherwise and continue this kind of rampant

cutting of services will cause the destruction of this wonderful city.

Thank you

**Frank Trotz
845 Wilson Park Road.**

Nancy Marshall - save our libraries!

From: Kathi <kathi@cgl.ca>
To: <nmarshall@torontopubliclibrary.ca>
Date: October 17, 2011 8:39 AM
Subject: save our libraries!

This is to let you know that my family and I value Toronto's Public Library system, and we would be very upset to see cut backs which would close branches, reduce hours and/or limit their recourses.

regards,
Kathi Ross
91 Holborne Ave.
Toronto Ontario
M4C 2R3
416-425-7133

The Secretary
Toronto Public Library Board
789 Yonge Street
Toronto, Ontario M4W 2G8
Email: c/o Nancy Marshall at nmarshall@torontopubliclibrary.ca

I am writing to express my concern about plans to cut the hours in neighbourhood libraries and dramatically reduce the collections budget. Libraries play such an important part in creating community and in life-long learning for so many people -- including retired persons (and I am one), families with children, and newcomers to Toronto. Please resist this damaging attack on a most important institution.

I agree that the information and opinions contained in this letter to the Board may become part of the public record.

Yours sincerely,
Maira Hutchinson

--

Maira Hutchinson
77 Riverview Gardens
Toronto ON, M6S 4E6
416-762-9595

Nancy Marshall - Meeting tonight re: cuts to library services.

From: Bella French <Bella_french@camh.net>
To: "nmarshall@torontopubliclibrary.ca" <nmarshall@torontopubliclibrary.ca>
Date: October 17, 2011 10:09 AM
Subject: Meeting tonight re: cuts to library services.

I don't know that I can attend meeting tonight but want to join with other voices to clearly say NO!!! We need the services of the Toronto Library. They should not be cut....many people depend on this resource and making it more difficult for people to get what they need is ludicrous... People work and attend school with varying hours and need to have access to services and librarian to help them during evenings and weekends...please pass my comments on.

Thank you
Bella French

This email has been scanned by the CAMH Email Security System.

Nancy Marshall - Registration to Speak

From: Councillor Cho <councillor_cho@toronto.ca>
To: N Marshall <nmarshall@torontopubliclibrary.ca>
Date: October 17, 2011 12:58 PM
Subject: Registration to Speak
Attachments: Councillor Cho1.vcf

Hello Nancy,

Please include Councillor Raymond Cho on the list of deputants for the Toronto Public Library Board meeting on Monday October 17, 2011. In the case Councillor Cho is unable to attend, Grace Kim will present the deputation on Councillor Cho's behalf.

Regards,

Office of Raymond Cho
Toronto City Councillor
Ward 42, Scarborough-Rouge River
100 Queen Street West, Suite B23
Toronto, Ontario M5H 2N2
Phone: 416-392-4076
Fax: 416-696-4159
Email: councillor_cho@toronto.ca
Website: www.raymondcho.com

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